

# CARPET CLIPS - A WIN WITH LOCAL SUPPORT



## **CHALLENGE**

Supplier quoted EFC Customer direct due to high volume. EFC was competing to win the business with higher price.

#### SOLUTION

Created value with the customer for having Korean *local sales support*. Proposed to keep safety stock at EFC warehouse. Built up personal trust with expediting samples and delivering them on a Friday evening. In addition, EFC Korean customer highly recommended EFC from their past experience.

## **RESULT**

Customer is looking to EFC for the production business.

Currently have received a PO for their pre-production.

6 per Car / 440,000 vehicles per year

# Automotive Sound System Application Carpet Clips